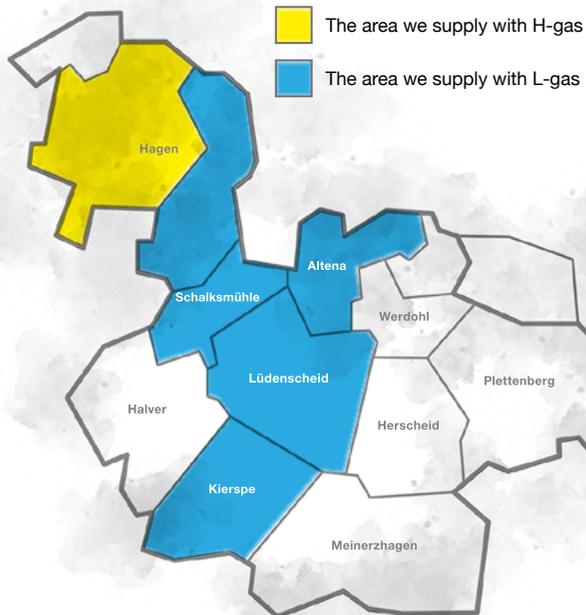


## The process in our region at a glance

- From 03/2019** Registration in Kierspe
- From 10/2019** Registration in Schalksmühle and Lüdenscheid
- From 01/2021** Registration in Altena, Hagen-Dahl and Hagen-Hohenlimburg
- From 01/2022** Modification in Kierspe
- From 10/2022** Modification in Schalksmühle, Lüdenscheid and Altena
- From 01/2023** Modification in Hagen-Dahl and Hagen-Hohenlimburg

If you have any questions, please get in touch with us at your local natural gas office. The addresses and contact options can be found on the Internet [www.enervie-vernetzt.de](http://www.enervie-vernetzt.de)



## Always in your area

You can contact our natural gas offices in person, by phone or by email. We have handed over the support of the natural gas offices to our partner ENERVIE Service.

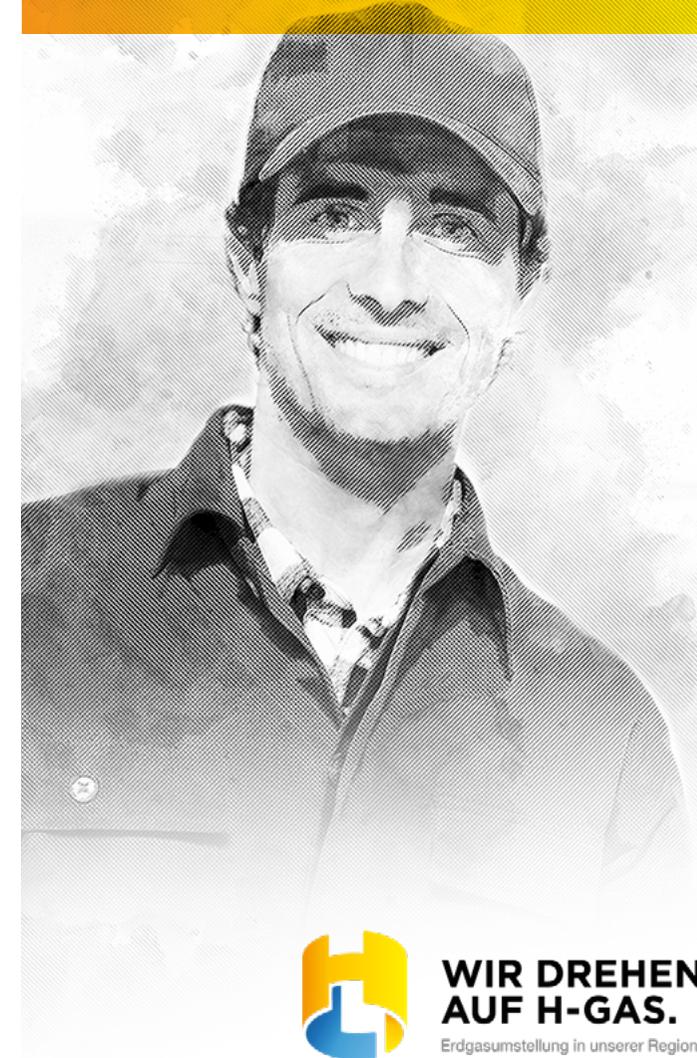
The freephone number is **0800 123 99 50** or send us an email: [erdgasumstellung@enervie-vernetzt.de](mailto:erdgasumstellung@enervie-vernetzt.de)

## Keep yourself informed

Just a click away: Visit [www.enervie-vernetzt.de](http://www.enervie-vernetzt.de) to find out further information, current updates about the changeover process to natural gas in our region as well as the opening hours of natural gas offices in your area.

## New gas for our region

Important information on the change-over process from L-gas to H-gas



## What does gas changeover mean?

The gas changeover is currently the largest infrastructure project in the gas industry. Behind this is the gradual changeover of the gas supply from L-gas to H-gas. These two types of gas differ mainly in their methane content and calorific value. In order to safeguard the gas supply in the future too, a nationwide switch to H-gas is necessary.

## Where will the natural gas be shifted?

Regardless of the gas supplier, households and businesses currently receive either L-gas or H-gas. The type of gas that is supplied, and where we have to change the supply, depends on the place of residence. L-gas is still supplied to the majority of our region. As your gas network operator, we are responsible for the changeover.

## What does that mean for you?

The most important thing to know is: We will continue to reliably supply you with gas from our gas network. The changeover is free for you and with unchanged energy consumption, your consumption costs will remain the same. But: We need your help to make the transition work.

**Erdgasumstellung** = natural gas changeover

**Erhebung** = registration

**Anpassung** = modification

**Qualitätskontrolle** = quality check

## Registering your gas appliances

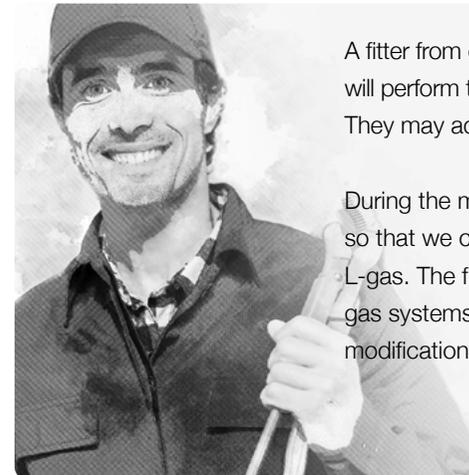
# 1



A fitter from one of our partner companies U-SERV or NGC.Tec will perform the registration at your home. The fitter will register the gas appliances so that we can determine the modification method and order the necessary materials for the changeover to H-gas. In order to ensure the gas changeover to be carried out 100%, we need to make sure that all devices are working properly. In order to do this, the fitter will check your entire system for any defects and will look at combustion quality, exhaust emissions and safety features. If the professionals find errors, the owner must arrange for a professional repair.

## Modification to H-gas

# 2



A fitter from one of our partner companies U-SERV or NGC.Tec will perform the modification according to the specified method. They may adjust the pressure or replace the nozzles.

During the modification, we will also read off the gas meters, so that we can accurately bill you for your consumption of L-gas. The fitter will then check again to make sure that the gas systems are properly installed. This makes sure that the modification of your devices to H-gas is successful.

## High quality is important to us

# 3



Our partner ENERVIE Service will monitor about 10 percent of the registration and modification work in order to ensure high quality. As part of the registration checks, a fitter will see if all of the required data has been fully recorded. Our modification checks ensure that the gas appliances run reliably with the new gas. The checks are very important for us as network operators: We check to see if the works is running smoothly and if you are satisfied with the quality of such.